

BEXLEY NEIGHBOURHOOD WATCH NOMINATED NEIGHBOUR SCHEME

This initiative has been launched by the Neighbourhood Watch to reduce the number of offences involving bogus callers and rogue traders. We hope that this initiative will help older people and the more vulnerable members of the community.

What is a Bogus caller?

- Any person who calls at a home with the intention of deceiving someone or to steal from them.
- REMEMBER genuine callers will not mind waiting while you check their identity on behalf of your neighbour, friend or relative.

How can I help?

- Ensure you have the agreement of your friend, neighbour, relative or their legal representative to help them.
- Complete our online form which can be found on the Links section of our website or paste the following address into your web browser
- <http://www.bexleywatch.org.uk/nominatedneighbour.php>

What is your role?

- Your neighbour, friend or relative will write your address on the panel on their Nominated Neighbour Leaflet.
- When someone calls at their home whom they do not recognise or expect they will show the caller the leaflet which will direct them to your home.
- DO NOT LET THE CALLER INTO YOUR HOME.
- When you are happy that the caller is genuine, return with them.
- LOCK ALL YOUR DOORS AS YOU LEAVE.
- Make sure all doors are closed and lock them behind you as you enter your

neighbour, friend or relative's home.

- Stay with the caller as they conduct their business (unless your neighbour specifically asks for privacy).
- When they have completed their business, escort them off the premises
- Thank your neighbour, friend or relative for following the Nominated Neighbour Scheme guidelines.
- **IF YOU ARE UNCERTAIN OR HAVE DOUBTS ABOUT THE IDENTITY OF A CALLER, CALL THE POLICE IMMEDIATELY ON THE NEW NON-EMERGENCY NUMBER 101 BUT IF YOU FEEL THREATENED DIAL 999 IMMEDIATELY.**